Payment

Payment is requested on completion of each appointment. Patients may be able to claim a rebate under their private health insurance. A HICAPS terminal is available to process your claim, as well as EFTPOS for your convenience. We also accept cash and cheques.

Certain patients may be able to claim under WorkCover Queensland, the Department of Veterans Affairs, a Medicare ECP, Medicare Local, or Third Party Motor Vehicle Accident insurance. Please enquire at reception if you believe you are eligible for the above. To claim under WorkCover or Third Party Insurance, the claim must be accepted by WorkCover or the Third Party Insurance company before treatment begins. Any accepted claims are billed directly to WorkCover or the Third Party Insurance company.

Sandra Langton Physiotherapy does not bulk bill for Medicare (EPC) claims. We use Medicare online to process your rebate.

For more information, including our current schedule of fees, please enquire at the front desk

Opening Hours

Monday — Thursday 8:30am - 5:30pm

(Closed for lunch 1:00pm - 2:00 pm)

Friday 8:30 am - 1:00 pm

Closed Weekends and Public Holidays

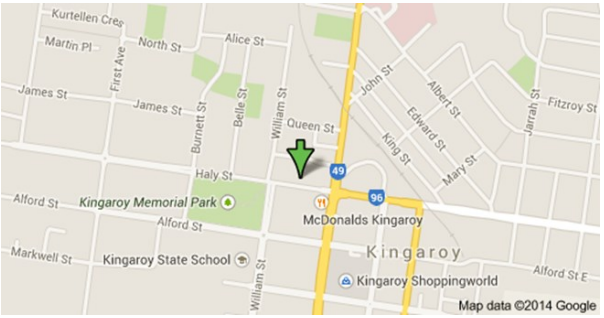
Sandra Langton Physiotherapy

218 Haly Street
Kingaroy, QLD, 4610

Phone: (07) 4162 5940
Fax: (07) 4162 1077
E-mail:
physio@kingaroyalliedhealth.com.au

www.kingaroyalliedhealth.com.au

Visit us on Facebook at Sandra Langton Physiotherapy



Sandra Langton Physiotherapy

Patient Information Brochure

sandralangton PHYSIOTHERAPY

Services Provided

- Back and Neck pain
- Sports Injuries
- Musculo-skeletal pain
- Headaches
- Postural Problems
- Post Operative/General Rehabilitation
- Clinical Pilates
- Exercise
- Dry Needling
- Pre-employment Screening
- Workplace Injuries

What to Bring to Your Appointment

Please bring any recent investigations, such as x-ray reports, ultrasound scans, or MRI reports, with you to your appointment.

On arrival, first-time patients will need to fill in a Patient Registration Form. To save time, you can download this form from our website and fill it out before your first appointment. Otherwise, please arrive ten minutes early to fill out the form.

Workers Compensation patients must also bring relevant paperwork, including their doctor's referral, current medical certificate, claim number and case manager (if known).

Patients claiming through the Department of Veterans Affairs must bring a current referral (D904) from a GP or specialist. For a White Card holder to claim under the Department of Veterans affairs, the treatment must be for the eligible condition stated on the doctor's referral.

Medicare (EPC) clients and Medicare Local clients must have a current referral from their GP.

Sandra Langton Physiotherapy does not bulk bill. Medicare and Veterans Affairs claims are processed online.

Cancellations and Non-Attendance

If you wish to cancel or change your appointment, 24 hours notice is appreciated. If less than 24 hours notice is given, a cancellation fee may be charged. This fee is not covered by compensable bodies and must be paid by the patient.

Patients who repeatedly miss or reschedule appointments will regretfully be discharged from care.

Current Staff

Physiotherapist	Sandra Langton (BPhty)
Physiotherapy Assistants	Wonda Collins Rachel Niemann
Receptionists	Linda Marskell Susie Woltmann Erin Langton

Sandra Langton
Physiotherapist and business director